# **CLIENT TESTIMONIAL**



# Salam Al-Mulla

Project Director Laing O'Rourke

## Project

North East Program Alliance and South East Program Alliance

#### What role did ProQM perform on the project?

NATA accredited surveillance officer.

## What did the project involve?

NEPA involved structural steel surveillance and inspection, and SEPA involved precast L-beam surveillance and inspection.

## What inspection and surveillance services were needed?

ProQM were engaged to provide quality assessment on structural steel elements, and inspections on precast concrete pre- and post-manufacturing.

# How did ProQM assist with the project, and what was the benefit of having ProQM on board?

ProQM provided the project with peace of mind, knowing that offsite manufacturing was being monitored to the highest quality. Their involvement also provided our clients with security and certainty that the project would be delivered on time and as per the program, without potential impacts from defects delaying the construction schedule. This ultimately enabled the project to ensure compliance compliance with Australian Standards and the Project Quality Management Plan, while at the same time going above and beyond to ensure the highest quality products were being produced for the project. ProQM's personnel were also friendly and always available for a conversation or inspection when required.

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