

What services does ProQM offer?

ProQM specialises in representing clients at their nominated suppliers' facilities for services such as construction inspection and surveillance. We ensure quality, compliance, and safety in all inspections and surveillance applications.

ProQM's disciplines encompass inspection and surveillance across various sectors, including:

- Structural steel welding and fabrication - bridge girders, gantries and primary steel sections.
- Steel erection - inventory appraisal, bolt tensioning, welding and traceability.
- Precast concrete elements - prestressed beams, planks and precast, in situ structural concrete for bridge abutments, columns, crossheads, diaphragm walls and piles.
- Protective coatings of steel and concrete - with dedicated NACE 2 certified inspectors, we can provide inspection and testing of all coatings on a wide variety of substrates.
- Civil construction surveillance during the formations of roadworks - proof rolling, inspection of drainage, compaction, piling and tunnelling.

What credentials do ProQM and its specialist inspectors have?

ProQM are NATA accredited to ISO/IEC 17020 and are a VicRoads signatory. Our specialist inspectors are Weld Australia/WTIA approved welding experts certified to CSWIP 3.1 & IWI-S certifications. Additionally, our inspectors are certified to NACE CIP Level 2 for Protective Coatings Inspection and recognised by the Cement Concrete & Aggregate (CCAA) as trained precast experts.

What industries does ProQM serve?

ProQM serves a wide range of industries, including but not limited to construction, manufacturing, and infrastructure. Other sectors include renewable energy, mining, oil and gas and defence. Our expertise and services are adaptable to various sectors wherever quality assurance and critical oversight is required.

How does ProQM ensure quality and compliance during inspections?

At ProQM, we have a rigorous process in place to guarantee quality and compliance. Our team of qualified professionals follow industry best practices and standards, conduct thorough inspections and provides comprehensive NATA endorsed reports to our clients.

Where do we operate?

Our head office is based in Narre Warren VIC. We offer resources and services in Australia and overseas. This worldwide reach ensures that individuals and businesses can access our expertise and support.

What sets ProQM apart from other inspection companies?

ProQM distinguishes itself through several key factors. We are NATA accredited to ISO/IEC 17020 and will provide all our clients with NATA accredited reports for all services we offer.

Our unwavering commitment to quality inspections ensures thorough and precise assessments every time. The extensive knowledge and expertise of our team further elevate the reliability and value of our inspection offerings.

ProQM provides real time access to NATA accredited reports via our chosen software QMaster™ as inspections are taking place.

ProQM's commitment to operational excellence is woven into the fabric of our organisational ethos, driving us to constantly innovate and refine our methodologies.

How are reports generated and how long does it take to receive them?

Reports are generated in real-time using our QMaster™ software. ProQM provides NATA accredited reports as inspections are conducted. Clients can access these reports securely and confidentially 24/7 through our online report depository, ensuring timely and efficient delivery of high-quality reports.

Does ProQM offer any training programs?

Yes, ProQM proudly offer comprehensive training and development programs as a cornerstone of our commitment to quality management. We offer tailored programs that are designed to equip teams, whether that be project engineers, fabricators, procurement, or construction managers etc. with the knowledge, skills, and tools necessary to understand the landscape of regulatory compliance to deliver exceptional results for our clients. Check out the ProQM website for further details on the training programs on offer.

How can I request a quote or enquire about ProQM's services?

To request a quote or enquire about our services, simply contact us through our website or email. Our team will promptly respond to your enquiry and provide you with the information you need.

How does ProQM handle confidential information?

Confidentiality is paramount at ProQM. We have strict protocols in place to safeguard sensitive information provided by our clients. Our team members adhere to strict confidentiality agreements.

