



Company Profile

Company Overview

ProQM Pty Ltd is a leading authority in construction quality management, providing specialist inspection and surveillance services across Australia.

Founded in 2013, we have built a solid reputation for providing independent inspections for structural welding, civil construction and protective coatings, alongside detailed project and site surveillance.

By streamlining the inspection process and making quality assurance easier for all involved, ProQM has quickly grown as a leading authority and trusted partner in quality management. Maintaining both NATA accreditation to ISO/IEC 17020 standards, and

ISO9001, our team comprises standards, internationally certified inspectors and construction specialists.

With our head office based in Narre Warren, Victoria, we are committed to delivering the highest quality services, ProQM works tirelessly to promote the highest standards in quality across all projects, consequently improving the day to day lives of Australians.

Elevate your project's quality and compliance with ProQM's expert services. NATA accredited, we drive excellence in all inspection and surveillance.

Let's Talk

1800 467 767

Head Office:
1 Ferrovía Lane, Hallam, VIC 3803

enquiries@proqm.com.au

www.proqm.com.au

Our Purpose

Enhance your projects with ProQM's superior inspection and surveillance. Achieve outstanding quality and adherence to regulatory standards with our support.

ProQM is dedicated to providing superior third party quality management services that ensure compliance, improve efficiency and uphold excellence throughout the industry.

Our inspection and verification expertise spans structural steel fabrication, precast concrete manufacturing and onsite delivery, including civil and superstructure construction, structural welding, bolting and protective coatings.

Our mission is to be your trusted partner in quality management, consistently delivering top tier services and driving enhancements in construction projects that positively impact the projects you are delivering.



As your trusted partner we're dedicated to leading the industry in quality and efficiency, catering to a diverse range of clients. Raise standards, ensure compliance.

Our Services



Quality Management & Compliance

Independent inspection with a proven track record. As a NATA accredited inspection body to ISO/IEC 17020 and ISO9001, ProQM provides independent inspection, surveillance, hold point release, compliance verification, and nominated authority services across structural steel fabrication and erection, protective coatings, and precast concrete. Our transparent, real-time reporting gives clients confidence that quality requirements are being met every step of the way.



Audit Preparation

Certification readiness for your organisation. ProQM assists fabricators and constructors in preparing for AS/NZS 5131 (CC2/CC3) and ISO 3834 certification audits through comprehensive gap analyses, system development, implementation support, and coaching. Our practical approach helps businesses confidently achieve compliance and successfully navigate the audit process.



Safety Management & Compliance

Tier 1 HSE capability without the Tier 1 price tag. ProQM delivers practical safety management systems, site support, compliance guidance, and leadership solutions tailored to Tier 2, 3 and 4 contractors and subcontractors. From audit readiness and incident support to interim HSE leadership, we help organisations maintain safe, compliant, and efficient project environments.



Training

Training built for real projects, not classrooms. Our industry-focused programs provide practical knowledge across quality management, safety management and compliance, AS 5131, ISO 3834, welding compliance and traceability, protective coatings, and ISO systems. Participants gain real-world skills and tools that can be immediately applied to improve project outcomes and compliance performance.

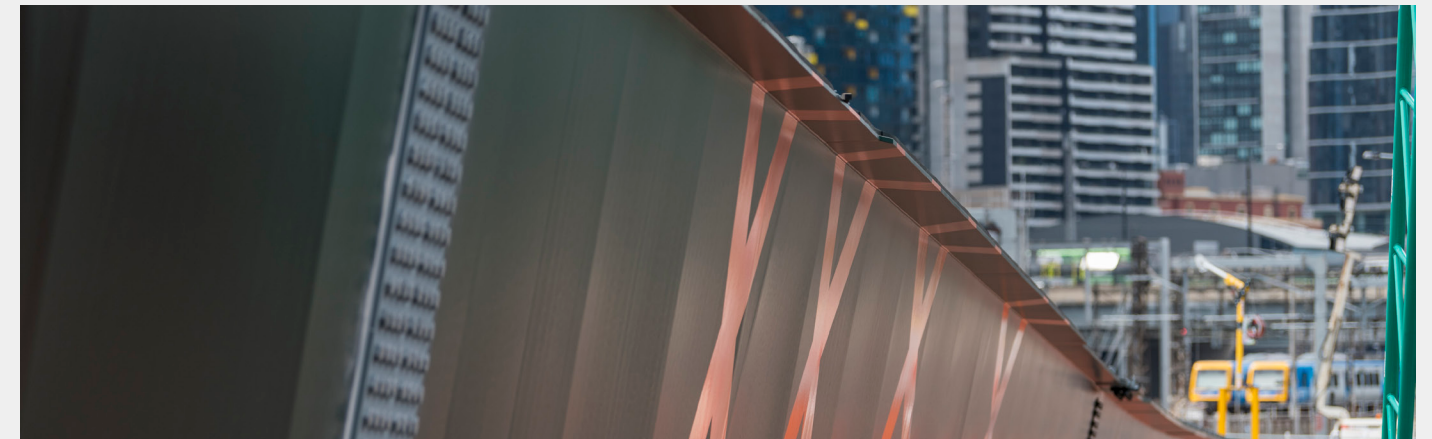
Quality Management & Compliance

ProQM provides independent quality management and compliance services that help clients build, prove, and sustain compliance across construction, infrastructure, manufacturing, and asset management projects.

As a NATA accredited inspection body to ISO/IEC 17020 and ISO9001, we deliver independent inspection and surveillance services for structural steel fabrication and erection, protective coatings, precast concrete elements, and civil construction activities.

Our team acts as an independent representative for project owners, contractors, and fabricators, providing hold point release, compliance verification, nominated authority services, and construction surveillance.

Enhance your projects with ProQM's independent inspection and compliance expertise. Achieve confidence in quality, transparency, and regulatory compliance through trusted surveillance and verification services.



Through our QMaster™ reporting platform, clients receive real-time visibility of inspection outcomes, non-conformances, photographic evidence, and project compliance status, enabling informed decision-making and proactive issue resolution.

With extensive experience across major infrastructure, transport, renewable energy, industrial, and construction projects, ProQM delivers the technical expertise, independence, and transparency required to ensure quality outcomes and confidence at every stage of project delivery.



Safety Management & Compliance

Strengthen your safety performance with practical HSE support from ProQM. Build safer workplaces, improve compliance, and maintain audit-ready systems with experienced guidance.

ProQM provides practical Health, Safety and Environmental (HSE) support to Tier 2, Tier 3 and Tier 4 contractors, subcontractors, and growing organisations that require experienced safety leadership without the cost and commitment of a full-time Tier 1 resource. We work alongside clients to strengthen systems, improve compliance, and build capability from governance through to site execution.

Our services include HSE management system development and improvement, compliance reviews, legislative and standards guidance, site inspections, contractor management support, audit readiness programs, incident response assistance, and interim HSE leadership coverage. Rather than creating unnecessary paperwork, our focus is on practical, efficient systems that are understood, adopted, and consistently applied in the field.



Audit Preparation

Preparing for certification requires more than documentation alone. ProQM helps fabricators, constructors, and project teams achieve confidence and compliance through structured audit preparation services tailored to industry requirements.

We specialise in supporting organisations preparing for AS/NZS 5131 Construction Categories 2 and 3, ISO 3834, and management system certification requirements.

Our audit preparation services include gap analysis, readiness reviews, system assessments, procedure and template development, implementation support, coaching, and audit close-out assistance.



By identifying weaknesses early and providing practical guidance throughout the process, we help organisations strengthen their systems and demonstrate compliance with confidence.

From businesses seeking certification for the first time to established organisations looking to improve existing systems, ProQM provides the technical expertise and practical support required to move from uncertainty to audit-ready.

Prepare for certification with confidence. Let ProQM help you identify gaps, strengthen systems, and achieve successful audit outcomes with practical, hands-on support.



Training

Develop capability across your organisation with industry-focused training. Equip your team with the knowledge, skills, and confidence to meet compliance requirements and improve project outcomes.

ProQM delivers industry-focused training designed to strengthen knowledge, capability, and compliance across construction, infrastructure, fabrication, manufacturing, and asset management sectors. Developed by experienced industry professionals, our programs focus on practical application, ensuring participants can immediately apply their learning in the workplace.

Training is available across quality management systems, safety management and compliance, AS/NZS 5131, ISO 3834, welding compliance and traceability, protective coatings, and industry standards. By combining technical expertise with real-world experience, ProQM equips participants with the skills and confidence to improve compliance performance and project outcomes.

Our Training Fields



Civil
Construction



QA Processes
&
Documentation



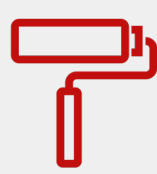
Welding



Quality
Compliance



Precast
Concrete



Protective
Coatings



Industries We Serve

ProQM delivers expert inspection and surveillance across infrastructure, construction, renewables and energy sectors, ensuring projects meet rigorous quality standards.

Advance your project with ProQMs specialised services. Our targeted inspections lead the way in setting and achieving superior quality benchmarks.



Infrastructure



Water Industry



Civil Construction



Marine Infrastructure



Industrial



Defence



Renewable Energy



What To Expect When Working With ProQM

When you partner with ProQM, expect comprehensive support throughout your project. As a leader in quality compliance management, we ensure all requirements are met efficiently and cost-effectively, while proactively addressing potential challenges.

Real-Time Reporting

ProQM delivers real-time, NATA-accredited reporting through our QMaster™ software, ensuring secure and continuous access. This system enhances transparency and accountability, allowing for immediate corrective actions and fostering a culture of diligent regulatory adherence.

Time & Cost Savings

Our real-time oversight identifies and resolves potential issues swiftly, enhancing project efficiency and safety. This proactive approach prevents costly rework and penalties, ensuring successful and economical project outcomes.

Operational Excellence

ProQM is dedicated to operational excellence, continually refining our methods and investing in team training. This commitment ensures our clients navigate complex projects with confidence, supported by our relentless pursuit of quality.

Integrity

At ProQM, integrity is paramount. We prioritise compliance and quality assurance, offering comprehensive support to ensure success for clients and their projects, maintaining high standards of client satisfaction and project integrity.



Certification

ProQM’s commitment to delivering high-quality standards is underscored by our certifications, demonstrating our adherence to the highest industry standards. These recognitions validate our expertise, ensuring trusted, quality services in every project we undertake.



Trust ProQM’s accredited expertise for your project’s success. Elevate your infrastructure with our distinguished quality management and surveillance services.



NATA accredited
ISO/IEC 17020 Acc
No. 20624



NACE CIP
Level 2 - Coatings
Inspectors
Certified



Weld Australia/
WTIA approved
welding experts



CSWIP 3.1& IWI-
S/B Welding
Inspectors



Cement Concrete
& Aggregate
Australia (CCAA)
trained precast
experts



VicRoads
signatories for
surveillance on
MRPV and
DOT assets.



Fluent with
AS5131, AS4100,
AS1554



ISO 9001
Quality
Management
Systems

Projects

Discover ProQM’s impact through our diverse portfolio of projects. Each reflects our commitment to quality, safety and excellence, showcasing our expertise across government and Tier-1 initiatives.

Melbourne Airport T4 Express link - Nominated Authority

SMEC / Seymour Whyte

Princes Highway East Duplication (PHEK) - Kilmany Section Nominated Authority

Laing O’Rourke Australia

North Western Program Alliance - Quality Inspector

John Holland

West Gate Tunnel Project - Nominated Authority

CPB Contractors / John Holland JV

CityLink Tulla Widening Project - Nominated Authority

CPB Contractors

Monash Freeway Upgrade Stage 2 - Nominated Authority

CPB Contractors

M80 Upgrade Stage 2 - Nominated Authority

CPB Contractors

MRPA - Nominated Authority

Fulton Hogan

South Eastern Project Alliance (SEPA) - Quality Inspection Level Crossing Removal projects

Laing O’Rourke

Level Crossing Removal projects - Third Party Surveillance & Inspection

CPB Contractors

Webb Dock Container Terminal - Third Party Surveillance & Inspection

BMD Constructions

Dingley Bypass Project - Quality Surveillance & Testing

Thiess

Major Capital Works - Third Party Surveillance & Inspection

Melbourne Water

Ravenswood Interchange - Supply Chain Auditor/Surveillance

CPB Contractors

Terminal 4 Melbourne Airport - Third Party Surveillance & Inspection

Leighton Contractors

Beaufort Freeway widening - Third Party Surveillance & Inspection

Lendlease

Koo Wee Rup Bypass - Third Party Surveillance & Inspection

Lendlease

Offshore Platform Capital Upgrade - Third Party Surveillance & Inspection

Exxon Mobil

Glenmaggie Weir Upgrade - Third Party Surveillance & Inspection

Southern Rural Water

Golden Plains Windfarm - Quality Inspector

Our Clients

ProQM is a trusted partner to nationally recognised industry leaders in construction and infrastructure. Our services cater to the demanding quality and safety standards of renowned companies and government projects alike. Through our work on notable infrastructure, renewable energy and large-scale construction projects, we've established a reputation for excellence and reliability. Our ability to consistently deliver superior inspection and surveillance services has made us the preferred choice for clients seeking to ensure the highest levels of quality and compliance across Australia.



Environmental, Social and Governance



Social

ProQM's social initiatives reflect our commitment to diversity and inclusion, supporting community and local teams such as the local Football Club's , Soccer Clubs, and various non-for-profit charities. We proudly run mentorship programs aimed at empowering women in the construction industry, fostering an inclusive workplace and enhancing community well-being.



Governance

Governance at ProQM is centred on accountability, integrity and transparency. Our operations are guided by a framework that includes NATA accreditation to ISO/IEC 17020, ISO9001 and rigorous compliance with safety and regulatory standards. This governance ensures that we make responsible decisions that align with the long-term interests of our clients, employees and the communities we serve.



Environmental

We actively promote environmental stewardship by adopting eco-friendly practices in inspection and surveillance. Our commitment includes minimising waste, using paperless reporting systems and implementing green technologies to reduce both our carbon footprint and our clients'. We ensure our projects support environmental conservation through careful resource management.



Our Team



Chris Xerri
Director

Chris Xerri, founder and Director of ProQM, spearheads the firm with a focus on the power of inspection and surveillance to ensure quality and safety. His background in mechanical engineering and diverse experience in construction underpin his leadership in fostering industry innovations and excellence.



Benny Padula
Operations Manager

Benny Padula, Operations Manager at ProQM since 2023, excels in managing surveillance teams and client relations. His extensive background in both trades and senior management drives ProQM's operations, ensuring quality and timely delivery in major Victorian projects.



Kristen Mallia
Office Manager

Kristen Mallia, the Office Manager, is central to maintaining operational efficiency at ProQM. Known for her proactive approach and creating a positive work environment, Kristen ensures smooth administrative dynamics effectively.



Kate Crowther
HSEQ Manager

Kate Crowther, the HSEQ Manager at ProQM, champions health and safety with over a decade of construction sector experience. She is pivotal in promoting diversity and achieving NATA accreditation, significantly shaping the company's culture and operational excellence.



Grant Steel
Business Development
Manager

Grant Steel brings strategic insight and exceptional relationship-building skills to his role as Business Development Manager. His focus on tailored solutions and client satisfaction has been crucial in establishing ProQM's reputation for reliability and innovative project management.



Kelly Robertson
Accounts & Payroll Manager

Kelly Robertson works as the Accounts & Payroll Manager from Western Australia, bringing extensive administrative expertise to ProQM. Her experience spans significant projects in mining and energy, enhancing ProQM's project management and organisational success.

Our Locations

Headquartered in Victoria, with offices in New South Wales, Queensland, and South Australia. Our expanding national presence enables us to deliver consistent, reliable services across construction, infrastructure, defence, manufacturing, and asset management sectors throughout Australia.



Victoria Office:
1 Ferrovial Lane, Hallam, VIC 3803

New South Wales Office:
Level 6, 275 Alfred Street, North Sydney, NSW 2060

South Australia Office:
60 Halifax St, Adelaide, SA 5000

Queensland Office:
Level 2, 8 Clunies Ross Court, Eight Mile Plains, QLD 4113



Scan the QR Code to
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